



iXservices for your success

Get the most out of your machine



better.parts.faster.

Everything we do revolves around you!

Owning an INDEX or TRAUB machine means owning a unique quality product.

We support you with comprehensive services for your machine to ensure long-term production without any problems. Our seasoned experts are on hand to assist you with their expertise, competence, and reliability.

If your machine requires servicing after intensive use, we're here for you – in person on-site, online via our remote service, or through our hotline. With over 150 service engineers in Germany and service locations in over 50 countries around the world, we're fully committed to taking care of your needs as quickly as possible.

Did you know that over 50% of faults can be directly resolved through our hotline?

Additionally, you can use our TicketManager and innovative remote support for even greater efficiency. Contact us today for fast, efficient support!

Please contact your local sales and service partner:

- › kundservice@index-traub.fi
- › Phone +358 10 84 32 001

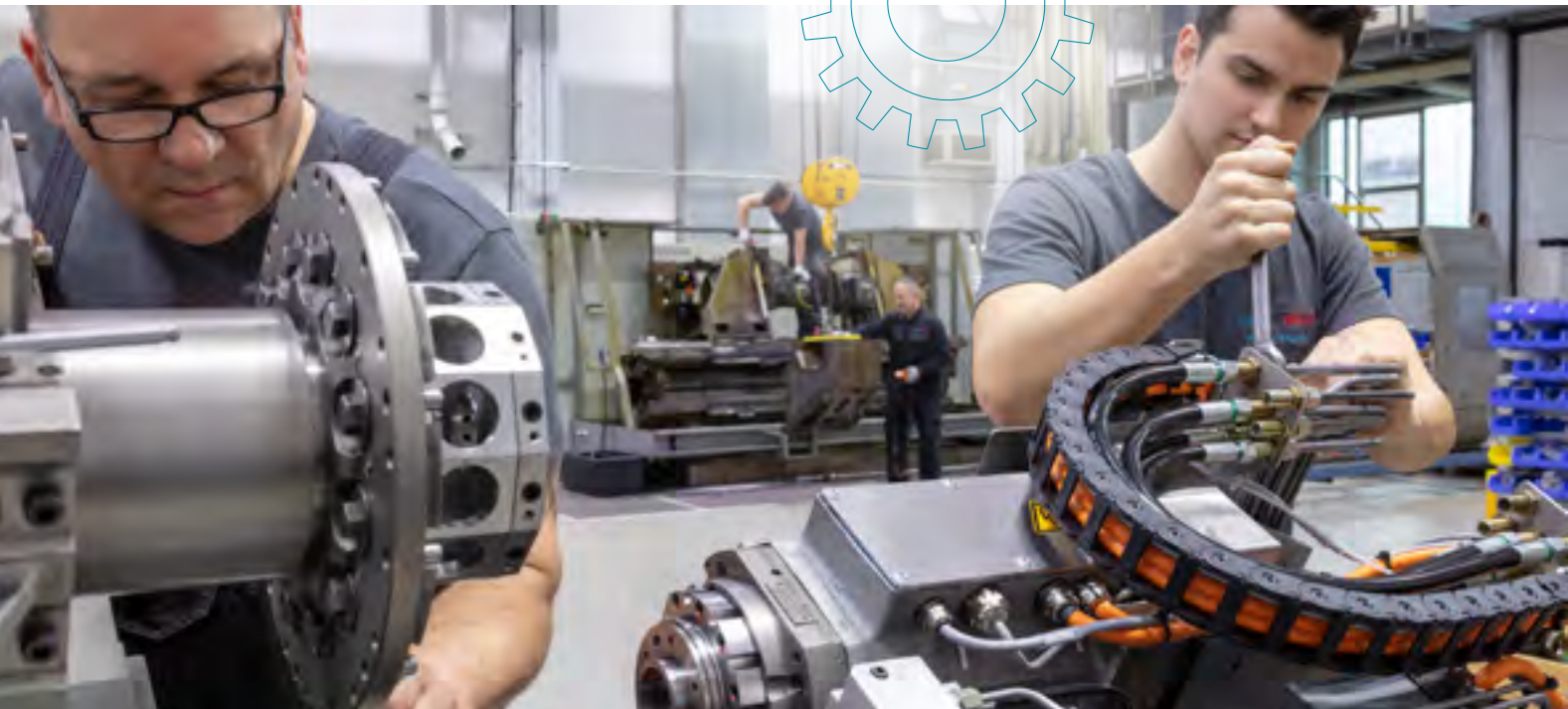
NEW: INDEX service hotline, now with TicketManager:

- › www.index-traub.com/ticketmanager



Greater availability

INDEX Service products and Refits



INDEX Machine check

Professional evaluation of your machine's current state

For attractive fixed prices, we inspect your machines in order to enable targeted maintenance, overhaul, and repairs.

This service is available for all INDEX or TRAUB machines – individually or with personalized framework agreements.

INDEX Parts overhaul

Professional overhauls and repairs in original manufacturer quality.

Maintain the value of your machine and improve your quality with professional overhauls of spindles, guides, and other valuable components. To maximize your machine's uptime, we offer a fast repair service for your tool holders and other machine components.

INDEX Maintenance

Proactively prevent downtime

With agreements tailored to your needs and custom intervals, our maintenance program gives you the peace of mind to plan your production with confidence. We summarize our maintenance findings in a detailed report. We also offer recommendations for further optimization.

INDEX Complete overhaul

Restore your machine to its original operating condition

Benefit from our decades of experience refitting INDEX and TRAUB machines. Only with us can you be 100% sure that the same high quality standards are applied as for new machines. Take advantage of attractive offers at fixed prices and with a 12-month warranty.

ORIGINAL Spare parts

Quickly and inexpensively procure spare parts and accessories

Our spare parts team is here to provide you with personalized and comprehensive expert advice. Buy what you need online in the iXshop. Benefit from impeccable quality and our high availability of spare parts, even for older machines.

iXshop

The procurement portal for your machines

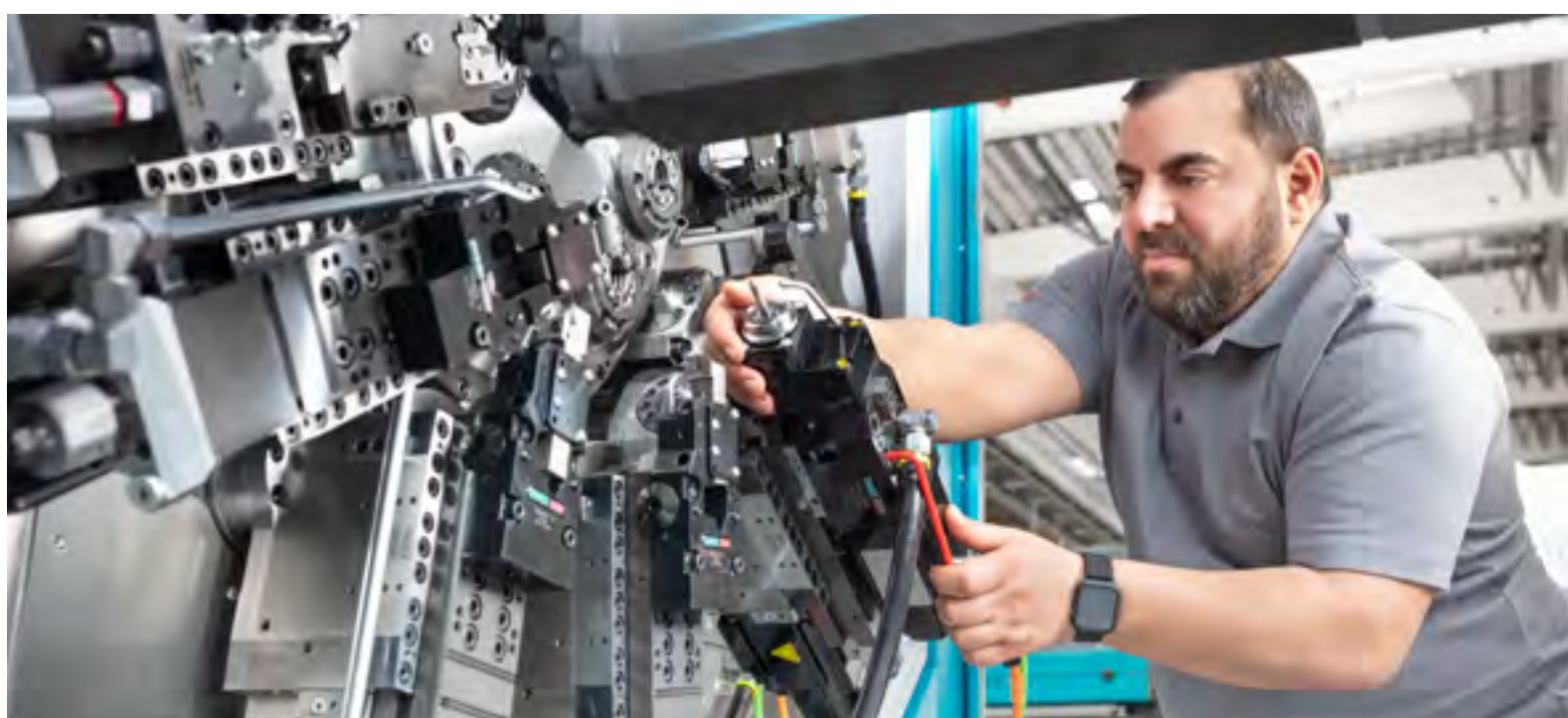
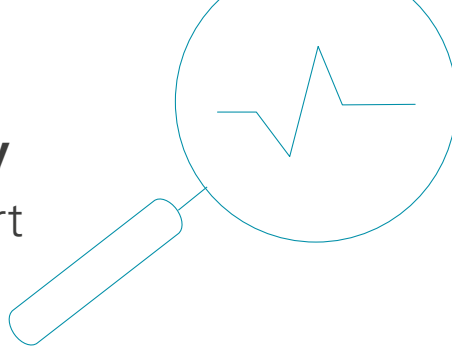
- ▶ Currently over 130,000 quality items
- ▶ Typically same-day shipment
- ▶ Find what you need quickly with intelligent search functions
- ▶ Procurement processes to match your needs
- ▶ Straightforward returns processing

Register for free to enjoy the benefits:

- › ixshop.index-traub.com

Increase productivity

INDEX Process support



INDEX Setup

The ideal start for your production

Want to implement a production process in your new machine? Take advantage of the competence of our experts during setup of your machine to your specific requirements. This is the fastest way to maximize your productivity.

INDEX Retooling

The best production process for your new workpiece

Planning to change a product? Take advantage of the competence of our experts when adding new components to your machine. If required, we can also upgrade your machine to match your process, ensuring your new part goes into production with minimal machine downtime.

INDEX Process optimization

Boost your productivity with an optimized process

Is your aim to use your production machine in the most efficient way and design your processes to be as productive as possible? Our experts optimize your production process on the basis of a targeted analysis – including digitization of production.

iXservices – Your benefits

- ▶ Maintain process reliability and availability to avoid unscheduled downtimes
- ▶ Increase the service life of your machines to maintain machine value
- ▶ Expertise and competence directly from the manufacturer
- ▶ Experienced and highly qualified service engineers

X4.0

The IoT platform for your production

- ▶ Monitor and maintain your machine fleet
- ▶ Significantly optimize your production
- ▶ Check the condition of your machines

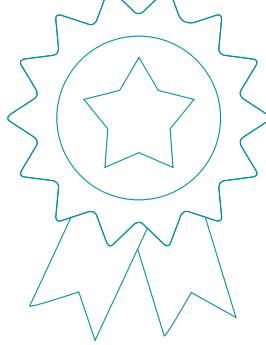
All new machines are now supplied with the required connectivity resources. Existing machines can be connected following hardware retrofits.

Get going now to enjoy the benefits:

- ▶ www.index-traub.com/ix40

Professional qualification

INDEX Training



INDEX

TRAUB



Please contact your local sales manager:

- kundservice@index-traub.fi
- Phone +358 10 84 32 001



INDEX Training

Increase your team's expertise with professional, practice-based training

Our training team offers professional courses that you can take advantage of to train your staff. Your machines will be even more productive if they are operated by well-trained personnel. We pass on our comprehensive expertise of your INDEX and TRAUB machines at our modern training centers or at your site.

Flexible financing

INDEX Financing solutions

INDEX Financing

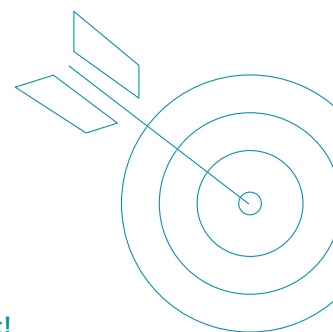
The custom financing solution

Working with you and our financial partners, we put together a full financing solution for your INDEX or TRAUB machine. This gives you the flexibility to apply the best approach for your company.

INDEX Rental model

Flexible for success – don't buy, rent!

Need a machine to increase production capacities but still want to protect your liquidity? In these fast-moving times, when manufacturing companies have to be able to act flexibly, take advantage of our machine rental model.



FINLAND/ESTLAND

INDEX TRAUB Finland
Hernepellontie 27
FI-00710 Helsinki
Tel. +358 10 84 32 001
kundservice@index-traub.fi
www.index-traub.fi

DANMARK

INDEX TRAUB Danmark
Havretoften 1
DK-5550 Langeskov
Tel. +45 65 99 34 03
kundservice@index-traub.dk
www.index-traub.dk

NORGE

INDEX TRAUB Norge
c/o Thelle Teknologi AS
Liedammen 23
NO-1684 Vesterøy
Tel. +46 8 505 979 20
kundservice@index-traub.se
www.index-traub.no

SVERIGE

INDEX TRAUB Nordic AB
Box 8308
Fagerstagatan 2
SE-16308 Spånga
Tel. +46 8 505 979 20
kundservice@index-traub.se
www.index-traub.se



F - FI - 9804 - 04.21 Technical changes reserved

Besök oss på sociala medier:



better.parts.faster.

INDEX TRAUB

**INDEX-Werke GmbH & Co. KG
Hahn & Tessky**

Plochingen Straße 92
73730 Esslingen

Tel. +49 711 3191-0
Fax +49 711 3191-587
info@index-werke.de
www.index-werke.de